

2016 Plan Updates and Individual Marketplace Renewals

October 29, 2015 11:00am – 12:30pm

Participants must dial in to hear the audio portion of the webinar:

Dial In Number: 1-855-897-5763

Conference ID: 63927468



Today's Webinar

- Dial in to the audio portion of the webinar using the telephone number on the Audio tab. Audio is transmitted through the telephone only, not through computer speakers
- All participants will remain muted for the duration of the program
- Questions can be submitted using the Q&A tab on your
 Webex control panel; we will answer questions at the end of the presentation
- A recording of the webinar and any related materials will be emailed to all registrants within 24 hours



Agenda

- Introductions
- 2016 Plan Updates
- Essential Plan
- QHP Plan Preview
- Individual Open Enrollment & Renewals
- Questions



NYSOH Presenters

PJ Weiner – Assistant Director of Plan Management

Amy Grabek – Regional Director, Small Business Marketplace

Joe Muldoon, Director of Small Business Marketplace

2016 QHP Insurers







































Participates in Small Business Marketplace

2016 Dental Plans



























Participates in SHOP

2016 QHPs



QHP Updates

- Expanded Service Area:
 - MetroPlus Richmond County
 - Care Connect (NSLIJ) New York County
- Leaving Market: Health Republic

Link to QHP Map: http://info.nystateofhealth.ny.gov/PlansMap

Link to QHP by County chart:

http://info.nystateofhealth.ny.gov/sites/default/files/2016%20Individual%20 Marketplace%20Plans%20by%20county.pdf

2016 QHPs



Changes to Standard Products in 2016

Metal Level	Deductible	Max Out of Pocket
Platinum	\$0	\$2,000
Gold	\$600	\$4,000
Silver	\$2,000	\$5,500
Silver (>200-≤250 FPL)	\$1,500	\$5,450
Silver (>150-≤200 FPL)*	\$250	\$2,000
Silver (>100-≤150 FPL)*	\$0	\$1,000
Bronze	\$3,500	\$6,850
Catastrophic	\$6,850	\$6,850

2016 QHPs



Side by Side Comparison

	Standard	Non-Standard
Offering	Offered by all insurers	Offered by most i nsurers
Provider Network	Marketplace Network	May be the Marketplace, Tiered or Limited Network
Covered Benefits	Essential Health Benefits (EHB)	EHB plus additional benefits
Cost-sharing	Standard across all insurers	Varies from insurer to insurer

Essential Plan Options



Every health plan participating in the Essential Plan will offer the "regular" Essential Plan 1, 2, 3 and 4 (no dental and vision)

Essential Plan 1	Individuals with income greater than 150% of the FPL and less than or equal to 200% of the FPL.
Essential Plan 2	Individuals with income greater than 138% of the FPL and less than or equal to 150% of the FPL.
Essential Plan 3	Individuals with income greater than 100% of the FPL and less than or equal to 138% of the FPL and not eligible for Medicaid due to immigration status.
Essential Plan 4	Individuals with income at or below 100% of the FPL and not eligible for Medicaid due to immigration status.

2016 Essential Plan Insurers

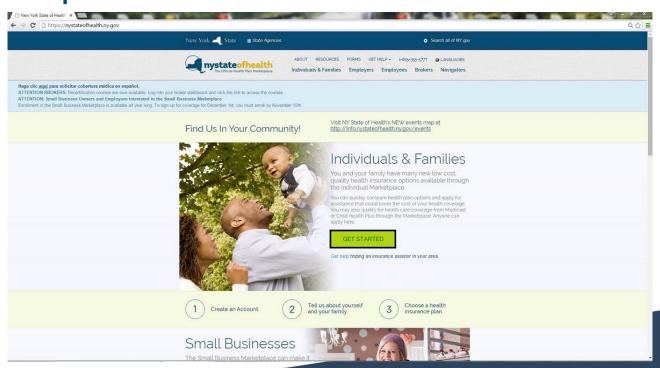




Offers
Essential Plan
Plus Vision
and Dental

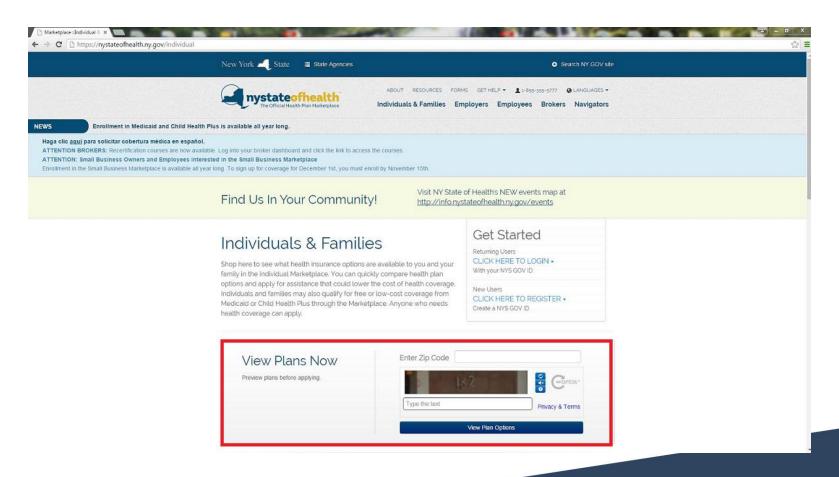


You can preview QHP premiums, benefits and cost sharing on the NY State of Health site using the plan preview





Enter the zip code and captcha image to proceed to the preview





Filter by county, year, coverage type metal level, plan etc...

Click here to estimate financial assistance Search for Plans This search tool lets you shop for health plans based on features important to you. Select from the features below. Only county is required, Estimate 2016 Financial Help To learn if you can get help paying for your insurance in 2016, and how much help you can get, follow these steps in order. First, select 2016 as the "Plan Year." Second, click the "Search" button. (This will set the 2016 plan year selection.) Third, select the "Estimate Financial Help" button. Enter the information about your County, Household Size, and Household Income. Fourth, click "Calculate". Finally, click the "Search" button a second time to view plans after applying your estimated monthly financial help. Filter Options County (Required) Plan Year Persons Covered Quality Rating @ Albany 2015 --All----All--Coverage Type Metal Level @ Insurance Company HIOS Plan ID --All----All----All----All--

□ Dependent Age 29 €

C Reset All

Search

Out Of Network @

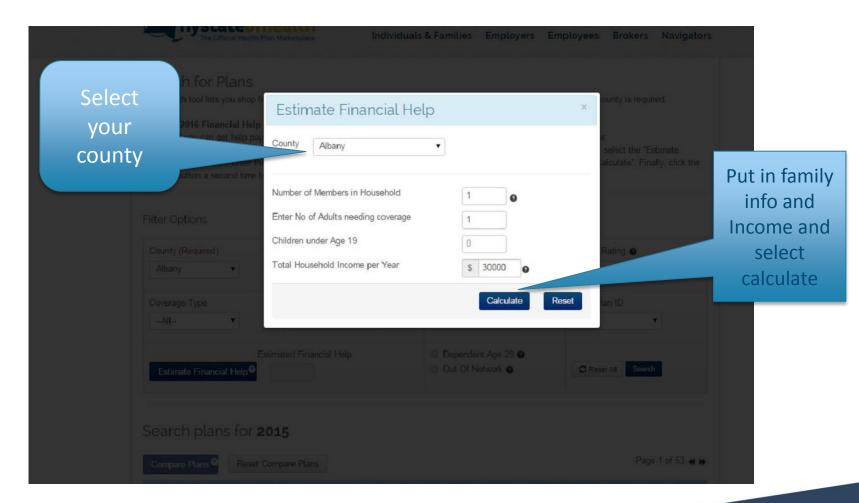
Search plans for 2015

Estimate Financial Help®

Estimated Financial Help









County (Requ	uired)	Plan Yea	it.	Per	sons Cov	ered	Quality Rating	0	
Albany	•	2015	•		All	•	All	•	
Coverage Ty	pe	Metal Le	vel 0	Ins	urance Co	ompany	HIOS Plan ID		
-All-	•	All	•		-AI ▼		All ▼		
Estimate F	inancial He	Estimated Finance	ial Help			nt Age 29 etwork	S Reset All	Search	
Compare Pla	aris O	Or 2015 Reset Compare Plans					0. P. W. 4	Page 1 o	CLVN 0000
500000000000000000000000000000000000000	Company	Plan Name Fidelis Care	Metal Level Bronze	Coverage Type Medical Plus	Albany	Persons Covered Individual	\$286.74	You Pay \$162.75	Details
	S CARE	Bronze ST INN Pediatric Dental Dep25	uionze	Child Dental	Audiny	muvoua	\$200.74	φ102.75	Details
	S CARE	Fidelis Care Bronze ST INN Pediatric Dental Dep29	Bronze	Medical Plus Child Dental	Albany	Individual	\$301.07	\$177.08	View Details
5 №	/VP * ALTH CARE	MVP Premier Plus HDHP Bronze 3 Bronze NS INN Dep25 Acupuncture Home Health Care Wellness Drugs Wellness	Bronze	Medical	Albany	Individual	\$329.19	\$205.20	View Details
5 N	ALTH CARE	MVP Premier Plus Bronze 1 Bronze NS INN Dep25 Acupuncture Home Health Care	Bronze	Medical	Albany	Individual	\$332.36	\$208.37	View Details

Plans display with tax credit deducted SELECT SEARCH



I WILL DOWN You can see information about premiums, co-pays, deductibles and covered services for each plan. To see more information, click on the p before the 'Benefit' in column one or click on 'Plan Documents' at the end of the list. Back to Plan List A Print ti Fidelis Care Silver ST INN Pediatric Dental Dep25 \$188.34 You Pay Price Per \$374.89 Metal @ Quality Rating @ Month Allows Health Maximum \$5,500 / \$5500 per person | per Out-of-Network group not applicable Coverage 9 **Savings Account** Out of Pocket @ Plan Id 25303NY0020001 Persons Covered Individual Deductible @ \$2,000 / \$2000 per perso group not applicable Design Fidelis Care utilizes a non-gatekeeper model which does not require referrals for members to see an in-network provider. Fidelis members have access to a robust network of providers who participate with Fidelis Care plans offered on the NY State of Health Marketplace. Fidelis Care offers plans with per member (embedded deductibles). Click on the benefit categories below to learn more about this plan's covered benefits and services. To see a full list of the benefits and serv the "Summary of Benefits" link under "Plan Documents" at the bottom of this page. Rehabilitative and Habilitative Services and Devices Benefit In Network Cost Description

60 consecutive days per condition per lifetime

stay or surgery.

\$30 Copay after 60 vists per condition per lifetime combined. Speech & physical therapy are only covered following a

Share Tier1 ② \$1500 Copay

after deductible

deductible

Inpatient Rehabilitation

Services

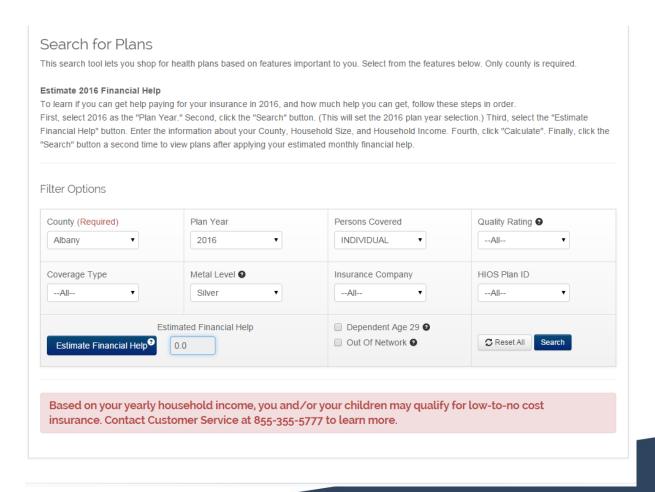
Outpatient Rehabilitation

Services

Services					
Durable Medical Equipment	30% Coinsurance after deductible	Equipment and supplies ordered by a health care provider for everyday or extended use. Coverage for D may include: oxygen equipment, wheelchairs, crutches or blood testing strips for diabetics.			
Chiropractic Care	\$50 Copay after deductible	Care performed by a Doctor of Chiropractic (Chiropractor).			
Prosthetic Devices	30% Coinsurance after deductible	1 external prosthetic device per limb per lifetime with coverage for repairs and replacements (limit does not apply to internal devices)			
• Other Services	5				
• Laboratory Ou	tpatient and Profe	ssional Services			
• Preventive and	d Wellness Service	es and Chronic Disease Management			
• Pediatric Visio	n				
• Hospitalization	1				
Pediatric Dent	al Care				
• Emergency Se	ervices				
• Prescription D	rugs				
Outpatient Ser	rvices				
• Mental Health	and Substance Ab	ouse Services			
• Plan Documer	nts •				
Company Website	www.f	fideliscare.org			
Summary of Bene Coverage	fits and http://	p://www.fideliscare.org/products/nystateofhealth/metal-levelproducts.aspx			
Prescription Drug	List http://	http://www.fideliscare.org/Portals/0/DocumentLibrary/Providers/Pharmacy%20Services/FidelisHBXFormularyFull.pd			
Provider Network	http://	www.fideliscare.org/apps/providersearch/			
Plan Brochure					
Payment Informat	ion http://	http://www.fideliscare.org/payment/initialpayment.aspx			



Eligibility for the Essential Plan, Medicaid or Child Health Plus is indicated with this message below





QHP Open Enrollment for 2016

- Open enrollment for QHPs and Essential Plans begins
 November 1 for people new to the marketplace
- QHPs and Essential Plans selected November 1 December 15 will begin January 1, 2016
- People renewing coverage that want to select new plans can do so beginning November 16
- Medicaid, Child Health Plus, Essential Plan (starting in 2016)
 have open enrollment all year round



Timeline for Renewals

MID OCTOBER 2015

Renewal notices sent to:

- QHPs (includes Full Pay QHP, APTC, APTC CSR, and APTC PP)
- Medicaid and Child Health Plus coverage ending on 12/31/15
- * Annual renewal notices for Medicaid and Child Health Plus will be sent on a rolling schedule

NOVEMBER 16, 2015 – DECEMBER 15, 2015

 No action needed if consumer agrees with eligibility and plan

Action needed if consumer wants to:

- Select a new plan
- Update application

January 1, 2016
COVERAGE CONTINUES!

Marketplace Renewals

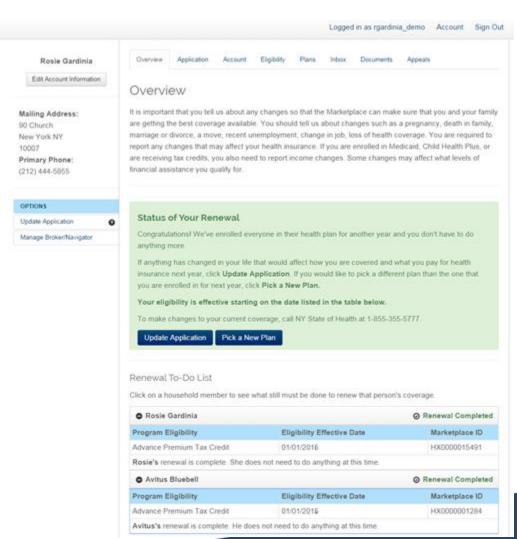


- Full Administrative Renewal
 - Eligibility renewed
 - Enrollment into plan automatically completed
- Partial Administrative Renewal
 - Eligibility renewed
 - Plan selection required
- Manual Renewal
 - Information required for eligibility determination
 - Plan selection required



Full Administrative Renewal

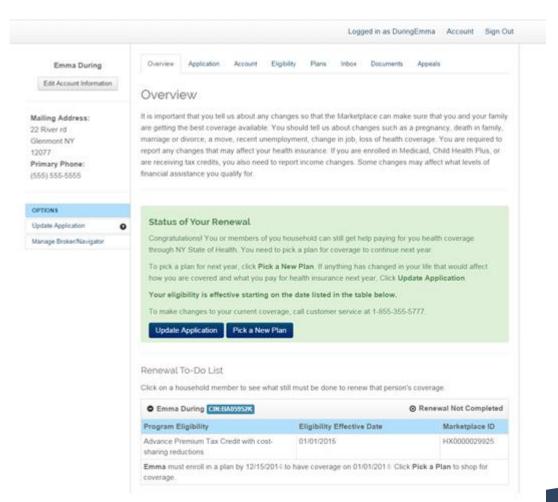
- Renewal To-Do List tells consumers that their renewal is complete
- If a consumer wants to select a different plan, they can change their plan without going through application
- Information in the "Application", "Eligibility", and "Plans" tabs are for the upcoming year
- Any changes made to application will affect coverage for upcoming year





Partial Administrative Renewal

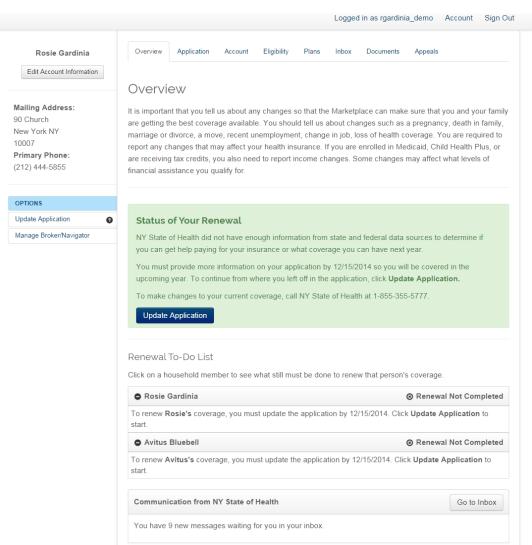
- Renewal To-Do List tells consumers that their renewal is not complete
 - Consumer needs to pick a plan
 - Consumer can select a plan without going through application
- Information in the "Application" and "Eligibility" tabs are for the upcoming year
- Any changes to the application will affect coverage for upcoming year





Manual Renewal

- Renewal To-Do List tells consumers that their renewal is not complete
 - Consumer cannot select a plan without updating application
- Consumer must update their application in order to have eligibility determined for the upcoming year
- Information in the "Plans" and "Application" tab are for the current year



Manual Notices



NOTICE

IT'S TIME TO RENEW YOUR NY STATE OF HEALTH COVERAGE

NY State of Health did not have enough information from state and federal data sources to determine if you can get help paying for your insurance or what coverage you can have next year. You must return to your account at www.nystateofhealth.ny.gov and provide more information so you will be covered in the upcoming year.

IT'S IMPORTANT FOR YOU TO KNOW...

... How we made our decision.

Member Name

Marketplace ID: HX ID (HX0000000000)

Based on the information from federal and state sources, we cannot make a decision about whether or not you qualify for financial help paying for your health coverage.

Please update the information on your NY State of Health account by December 15, 2015 so we can make an appropriate decision. If you miss this deadline, the financial assistance you are getting now may end. Be aware that you may be able to buy a health plan at NY State of Health at full cost. See the section of this notice titled "How and when to make changes to your account or plan".

Manual Notices



- Consumers MUST update information prior to 12/15 in order to remain enrolled in financial assistance program for 1/1/2016
- Consumers that do not update their information may
 - lose their tax credit
 - Not be enrolled in child health plus as of 1/1/2016
 - Not be enrolled in the Essential Plan as of 1/1/2016
- Not updating information may lead to gaps in coverage or months where FULL premium is due instead of having tax credits applied

Manual Notices



Enrollees will also get a manual renewal notice if they select that they do NOT want the marketplace to renew eligibility automatically when completing the application for financial assistance.

Renewal of coverage

To make it easier to see if I qualify for help paying for health coverage in future years, I agree to allow the Marketplace to use income data, including information from federal tax returns. The Marketplace will send me a notice and let me make any changes, and I can opt out at any time.

Yes, renew my eligibility automatically for the next:

- 5 years (the maximum number of years allowed), or for a shorter number of years
- 4 years
- 3 years
- 2 years
- 1 year
- No, do not renew my eligibility automatically.

This question appears towards the end of the application for financial assistance

Essential Plan, Renewals, and Enrollment



- If a current Marketplace enrollee is determined eligible for the Essential Plan at renewal they will be enrolled into the Essential Plan offered by their current Health Insurance company
- If a QHP enrollee has coverage with adult dental and vision and their Essential Plan insurer is offering the Essential Plan Plus vision and dental, s/he will be enrolled in the Essential Plan with Vision and Dental at renewal
- Enrollees can switch to a different type of Essential Plan (with or without dental and vision) OR to Essential Plan offered by a different health insurer OR at any time throughout the year
- Enrollees should check with their providers AND their health plan to make sure their doctors are in the network

New Notice Messages



Enrollees that are eligible for the Essential Plan will see new messages in

their renewal notices.

about you from state and federal data sources obtained as of September 1, 2015.

September 4, 2015 Account ID: AC0000064345

Help at: 1-855-355-5777 TTY: 1-800-662-1220

NOTICE

IT'S TIME TO RENEW YOUR NY STATE OF HEALTH COVERAGE

Congratulations! You or members of your household can get health coverage through NY State of Health. Please read this notice carefully as some household members may need to take an action to continue their coverage for another year. Come back to our website, www.nystateofhealth.ny.gov to pick a plan.

Your Insurance Details

Jane Corington

Action Required: We cannot enroll you in your current health plan for the next coverage year. You must select a different health plan between November 16, 2015 and December 15, 2015 to continue

Jack Corington

Insurance Provider: Essential Plan 1

We have enrolled you into this plan because it is similar to the coverage you had before with this insurance company.

Start Date: January 1, 2016

Sam Corington

Insurance Provider: Essential Plan 2

We have enrolled you into this plan because it is similar to the coverage you had before with this insurance company.

Start Date: January 1, 2016

To get help in another language or with reading this Notice, call 1-855-355-5777 (TTY: 1-800-662-1220) or go to http://www.nystateofhealth.ny.gov for assistance. You can also find a navigator or certified application counselor near you.

Jane's income is below 138% FPL and her current insurer is <u>NOT</u> offering the Essential Plan

Jack's income is above 150% FPL and he is currently in a QHP with NO dental and vision

Sam's income is between 138-150% FPL and he is currently enrolled in a QHP with adult dental and vision

New Notice Messages



Each household member will see their eligibility explained

meaning of insurance terms you will hear a lot.

IT'S IMPORTANT FOR YOU TO KNOW...

... How we made our decision.

Jane Corington

Marketplace ID: HX0000080017

You now qualify for health care coverage under the Essential Plan. The Essential Plan covers all essential health benefits with no copays for health services and no annual deductible

You also qualify for additional benefits through Medicaid.

This eligibility is effective as of January 1, 2016.

You qualify to enroll in the Essential plan with **no monthly premium** for the following reasons:

- because you are in the first five years of your qualified immigration status OR are living in the United States under the color of law (PRUCOL) and
- federal and state data sources show your income is between \$0 and \$27,725.00 This is the income range for Essential Plan (with no monthly premiums) based on your household size.

Individuals who qualify for the Essential Plan are:

- New York State residents
- Not eligible to enroll in other coverage
- Under 65 years of age
- U.S. citizens or have a satisfactory immigration status
- Not incarcerated

Individuals do not qualify for Essential Plan if they are 19 years of age or younger (or younger than 21 years of age if living with a parent), pregnant, or in need of long-term care services. These individuals may be eligible for other coverage through NY State of Health.

2 of 15

Jane's eligibility status is explained. Jack and Sam's eligibility determination will follow below Jane's in the notice.

New Notice Messages



Each household member's premium will follow their eligibility

Jane has \$0 premium because her income is below 138% FPL.

IT'S IMPORTANT FOR YOU TO KNOW...

... How to estimate the cost of your health coverage.

The monthly premium for the Essential Plan that each person is enrolled in for the next coverage year is listed below. You can change your Essential Plan at any time.

Jane Corington

Marketplace ID: HX0000080017

Your Premium: No monthly premium

Jack Corington

Marketplace ID: HX0000080018

Your Premium: \$20.00 per month

The plan you are enrolled in does not include dental or vision benefit. You can chose a plan with these benefits for an additional premium.

You will have co-pays for certain services.

Sam Corington

Marketplace ID: HX0000080019

Your Premium: \$30.55 per month

You can lower your monthly premium by selecting a different plan that does not include dental and vision services.

You will have co-pays for certain services.

Jack's income is above 150% FPL and he is currently in a QHP with NO dental and vision so he was enrolled in a plan with no dental and vision for \$20

Sam's income is between 138-150% FPL and he is currently enrolled in a QHP with adult dental and vision. He is enrolled in the Essential Plan Plus Dental and Vision and owes the premium for dental and vision.



Questions?



- Thank you for your time today.
- Webinar recording and slides will be emailed within 24 hours